



Your "One Source Solution" for all of your imaging needs



Advanced Exchange Agreement

Company Name: _____

Customer Number: _____

SEND ALL CORE RETURNS TO

Image1 Core Returns
5000 Osage Street Suite 800
Denver, CO 80221

The following are the terms and conditions of an Image1 exchange & fuser point program

RETURNS

- 1 You have up to 30 days from the invoice date to return your non-working fuser core to Image1.
Products returned must be:
 - the exact equivalent as the model or the item ordered
 - in a condition to be remanufactured based on a receipt inspection by Image1
 - accompanied by the RMA number (your order number) while being returned and clearly marked on all boxes
- 2 If the core(s) are not received during the 30 calendar day period allotted, you will be sent a core invoice for the difference between the Advance Exchange price and the Market price of the part(s)
- 3 You will have an additional 10 business days from the core invoice date to:
 - Return non-working core(s)
 - Remit payment of core invoice
 - Send valid tracking information to Image1 that states when product was shipped back including delivery date
- 4 Credit will not be issued for cores received without an RMA number
 - Our packaging has been designed to protect the core during transit to and from your location. We strongly order you to re-use this packaging for your return shipment.
 - In order to participate in the Advance Exchange Program, you must complete this form, including the credit card number(s) and expiration dates that will be retained on file.
 - This agreement must be re-newed with a new form upon expiration of your credit card.

PLEASE TYPE OR PRINT CLEARLY, EXCEPT SIGNATURE, THE FOLLOWING INFORMATION:

First Choice: _____
 Credit Card Name Credit Card Number Expiration Date

Second Choice: _____
 Credit Card Name Credit Card Number Expiration Date

Signature: _____ Printed Name: _____

Date: _____ Title: _____

By signing the above document, you understand Image1's exchange agreement.